

VIRGINIA RURAL WATER ASSOCIATION PRESENTS

The Empowered Team Treatment Train: A Process-Driven Approach to Leadership for W/WW Professionals

(5.0 Management CPEs)

**Tuesday,
September 17, 2024**

Location:

Washington County
Service Authority
25122 Regal Dr.
Abingdon, VA 24211

Registration Required



Quality On Tap!

2138 Sycamore Avenue
Buena Vista, VA 24416
Phone: 540-261-7178
Fax: 540-261-2465
On the web: www.vrwa.org

Description: Transitioning from a technical role to a leadership position can be daunting. This course offers a unique framework that resonates with your experience as a water/wastewater operator. By applying the principles of the treatment process – clarify, seek input, gain consensus, set expectations, follow through – you’ll learn how to tackle team issues systematically and effectively.

PRE-REGISTRATION IS REQUIRED
Class size limited to 15

Instructor: Brian McReynolds (The Empowered Team Project, Founder)

Class Time: 10AM–4PM

Lunch: Lunch provided by WCSA

Cost: \$150 (VRWA members)
\$175 (non-members)

*Cost includes manuals, pocket guides and certification test

To Register: The preferred method for registration is online at the VRWA website (www.vrwa.org). If an attendee does not have internet access, he or she may complete the registration form on the back of this page and fax it to the VRWA office at **540-261-2465**. For answers to questions regarding the registration process, please call the VRWA office at **540-261-7178**.

Registration Deadline: September 9, 2024

The Empowered Team Treatment Train: A Process-Driven Approach to Leadership for W/WW Professionals

Class Registration Form

The Empowered Team Treatment Train: A Process-Driven Approach to Leadership for W/WW Professionals — 5 CPE's—Abingdon, VA—September 17, 2024

Name (as it appears on your license) _____

System/Organization _____

Mailing Address _____

Phone: _____ Fax: _____

Total Amount Due: \$ _____ Check Enclosed Visa Master Card

Name (as it appears on your card): _____

Credit Card Number: _____ Exp. Date: ____/____

3-digit CSV security code: _____ City/State: _____ Zip: _____

Email Address for Receipt: _____

Please make all checks out to VRWA and mail to: VRWA, 2138 Sycamore Avenue, Buena Vista, VA 24416

Cancellation Policy: Full refund less \$25.00 administration fee will be given if VRWA is notified at least 10 days prior to date of class. No refunds will be given for cancellations with less than 10 days' notice, substitutions, however, are permitted. In the event that the class is cancelled by VRWA due to low enrollment, a full refund will be issued.

If paying by check please make all checks out to
Virginia Rural Water Association
2138 Sycamore Avenue
Buena Vista, VA 24416
(540) 261-7178
(540) 261-2465 fax
www.vrwa.org

E-mail Address (required): _____